

**Reg. Charity No 265562 email: enquiries@ageconcerndarentvalley.org.uk** **Disabled Aids Loan Service**

This unique Disabled Aids Loan Service operated exclusively by Rural Age Concern Darent Valley offers Medical and Disabled Aids Equipment as listed below available for short-term loans up to three months, or longer in exceptional and approved circumstances. Equipment required for a longer duration may be available from Social Services for a small fee or the National Health Service, who subject to assessment and availability can provide Aids free of charge but where an initial delay or waiting list may be evident. Loans of small general equipment within the Age Concern Service are free of charge to the elderly or disabled over 50 years of age on a personal domestic basis whom are resident in the RACDV area, subject to a small contribution requested to cover wear & tear and renewals. Residents outside our area are able to use this service for a modest charge. Please inquire for commercial/professional rates. Extensions of the hire period for most Aids is normally possible but must be pre-arranged and pre-paid. A deposit will be required for any equipment being handled by Air or Public Transport bodies.

| Item                           | Clients residing within RACDV Benefit Area                             |                                  |          | Surcharge for Residents outside RACDV Benefit Area |
|--------------------------------|--|----------------------------------|----------|--|
|                                | Min 2 Days   | Per day from 3 <sup>rd</sup> day | Per Week |  |
| Wheelchairs                    | £5.00  | £3                               | £15.00   | £2 per week or pro rata                            |
| Walkers                        | £3.00  | £1                               | £10.00   | £1 per week or pro rata                            |
| Electrical and large equipment | By Individual Quote  |                                  |          | Individual quote                                   |
| Minor Equipment                | Free but contribution requested to assist maintenance of this service. |                                  |          | £1 per week all items                              |

Where exceptionally clear evidence of need and inability to pay exists, loans would be considered on a reduced or free of charge basis. Written approval from your Doctor/Medical Practitioner may be required for some equipment, like wheeled walking frames. The person collecting the equipment is deemed the Hirer and required to produce proof of identity and address and to **accept full responsibility** for equipment loaned by signing the agreement on page 5. You are welcome to visit to inspect or select any Aids Equipment. Delivery/collection of equipment can be arranged for a small charge, dependant on time and mileage. All loans are subject to availability and RACDV assessment.

We additionally maintain a range of up to date information on a wide variety of Disabled Aids Equipment available for private purchase at competitive prices, free of VAT for the disabled. We offer help and advice on the full range of Benefits for the Disabled and on the practical & financial aspects of adapting your home to accommodate the needs of disabled or frail person, together with information and advice on the possible reduction of Council Tax payable on adapted homes. Please do not hesitate to contact us for further information or advice. We would be very pleased to help in any way we can. Our free Information Sheet No 1 details all the various services we provide in our area for the benefit of elderly and disabled persons. Equipment available for loan is as follows:

**1. Wheelchairs**

- 1.1 Manual Wheelchairs, transit, folds for storage/car, small wheels, choice of 10, attendant pushed, weight 42/29lbs.
- 1.2 Manual Wheelchairs, self propelled/pushed, folding, fits in car, choice of three, average weight 46 lbs., (GP pre-approval required)
- 1.3 Manual Sports Chair, self-propelled/pushed, light35lbs, non-folding, fixed footrest, adjustable back & rear wheels, and removable handles.
- 1.4 Shower/Commode Wheelchair, padded washable horseshoe seat, leg-rests, sides and back removable, lightweight.

**2. Wheelchair Accessories**

- 2.1 Seat and/or backrest Cushions, 2/3" thick foam covered with washable black vinyl or warm wool, to fit wheelchair.
- 2.2 Body or Leg muffs, to wear to keep warm whilst sitting in wheelchair, washable, rainproof, windproof.
- 2.3 Adjustable Leg Supports, allows resting of left and/or right leg out straight, adjustable angle, clips to chair replacing footrest.
- 2.4 Transfer Board, rests across two items like wheelchair/bed/chair/toilet to allow person to slide from one to another.
- 2.5 Hand Pump with attachable dual connectors to inflate most types of valves on inflatable wheelchair tyres.
- 2.6 Shopping Bag, attaches to back of most Wheelchair, zipped opening, strong canvas, blue.
- 2.7 Leg Exerciser, mains electrically driven, variable forward/reverse speed, handheld control, adjustable to suit any wheelchair.
- 2.8 Pulling Strap, 3ft strong strap with looped ends, fits on chair at front to provide additional pull by 2nd person for heavy person or uphill.

### 3. Walking Aids.

- 3.1 Walking Frames, aluminium, height adjustable, wheels on front, rubber handgrips/ferrules, choice, (GP pre-approval required)
- 3.2 Walking Frames, aluminium, light, height adjustable, four legs with ferrules, rubber handgrips/ferrules, choice of eight.
- 3.3 Walking Frame Lightweight Net Shopping Bag, affixes to any walking frame, will take 30/40 lbs. of shopping.
- 3.4 Walking Frames, folds flat, locks open, light, V shape, aluminium, height adjustable, rubber handgrips/ferrules, choice.
- 3.5 Walking Frame, aluminium, padded handgrip, non-height adjustable – very stable and steady, lightweight.
- 3.6 Walking Frame, heavy duty, no low front crossbar, folds flat, light, height adjustable, rubber handgrips/ferrules, aluminium.
- 3.7 Walker Trolley, steel frame, angled handles, 2 shelves with tray stop, height adjustable, and 4 x 4" castors.
- 3.8 Walker Trolley, polished & jointed solid wood frame, 2 Formica shelves, high mounted handle, directional castors.
- 3.9 Walker, folding grey steel frame, soft grip handles, front doubled wheeled, folding seat, un-braked, space for basket/tray
- 3.10 Walker, folding blue steel frame, directional large wheels, folding seat, soft handles, double-braked, ledge for baskets etc.
- 3.11 Walker, Uniscan. Grey Folding metal frame, braked, folding padded seat & back, height adjustable, shopping bag and basket, bell.
- 3.12 Walking Sticks, aluminium, height adjustable, rubber ferrule & hand grip, choice of three.
- 3.13 Walking Sticks, aluminium, large/small tripod base, rubber ferrules, height adjustable, self-standing, choice
- 3.14 Walker, folding red metal frame, adjustable height handles, directional wheels independently braked, parking brake, lightweight.
- 3.15 Walking Sticks, various heights, wooden, conventional, rubber ferrule, non-height adjustable, choice of ten.
- 3.16 Crutches, polished aluminium, height adjustable legs and handgrips, hand held with under arm support.
- 3.17 Crutches, metal/wood, height adjustable, hand held with leather padded upper arm support.
- 3.18 Crutches, aluminium, light, height adjustable legs and handgrips, hand held, plastic upper arm support, choice of seven pairs.
- 3.19 Crutches, wood, light, height adjustable legs and handgrips, hand held with padded under arm support.
- 3.20 Replacement rubber ferrules for walking sticks or crutches, various sizes from 79p & free sizing/checking/fitting.
- 3.21 Special – High mounted Walking Frame with double forearm rests/support – adjustable height – lightweight..

### 4. Seating Aids

- 4.1 Orthopaedic Armchair, covered washable vinyl, wooden frame & arms, medium/high seated, high backed, medium weight.
- 4.2 High Seated Armchair, high back, adjustable height, upholstered seat, back and arms, washable fawn vinyl, tubular steel frame.
- 4.3 Foot/Leg Stool, 12" high, hinged & angled, padded vinyl top, steel frame, adjusts to angle of feet/legs, choice of 2.
- 4.4 Back Rest, hard plastic, blue, light & portable, assists correct upright back positioning, washable.
- 4.5 Perching Stool, Adjustable Height legs, painted white Tubular Steel, Strong & Rigid, Padded Vinyl Seat & Back.
- 4.6 Perching Stool, Adjustable Height legs, painted brown Tubular Steel, Strong, Slightly slanted padded Seat, No Back.
- 4.7 Chair/Bed Height Extenders, Wooden/Plastic Unit fit under legs to raise height, making sitting down or getting up easier.
- 4.8 Chair/Bed Height Extenders, Independent Units fit securely under each foot of any chair or bed to raise height, Plastic/Rubber.
- 4.9 Doughnut cushions, latex, very soft domed section, round cushion with hole in middle.
- 4.10 Doughnut cushions, inflatable rubber, choice of two, inflates to form round soft cushion with hole in middle.
- 4.11 Folding tables, folds flat for storage, small felt top wooden card tables or solid wood trestle tables in two sizes.
- 4.12 Lap Tray, easy clean laminated tray with raised wooden edges, soft bag under for fitting over legs, washable anti-slip mat.
- 4.13 Seat Pad, Quilted & absorbent pad, flexible waterproof backing, dark blue, warm & comfortable, protects against incontinence.
- 4.14 Neck Pillow/Brace, foam, washable cover, horseshoe shaped, fits around neck to support head.
- 4.15 Dining or Small Reception Arm Chairs, up to maximum of 20 each for short loan for special or one off events, etc.
- 4.16 Folding Tables, portable, oblong, light aluminium/Formica top or strong heavy wooden, choice, for short loan for special events.
- 4.17 Transfer Board – See 2.4.

### 5. Washing & Bathing Aids

**Please Note –For safety reasons, all Bath Boards must be fitted & checked by an experienced and capable person before use.**

- 5.1 Bath Boards, wood, adjustable clamps, fits standard baths across top edge, requires experienced fitting, Choice.
- 5.2 Bath Boards, plastic, adjustable, requires experienced fitting, plain or padded top. Choice of three. (Fits on top of bath to sit on)
- 5.3 Bath Boards, coated metal, adjustable, requires experienced fitting. Choice of three. (Fits across top of bath)
- 5.4 Bath Seat, electrical operated by re-chargeable batteries, adjustable back, 16" lift, metal frame, padded seat and flaps, fits in bath.
- 5.5 Bath Seat, electrical/hydraulic, re-chargeable battery pack, removable/washable cover, handheld remote, full seat/back/flaps.
- 5.6 Bath Seats, metal, self-adjusting in conventional bath, choice, two heights, (fits inside bath, seat 8/11" high)
- 5.7 Bath Seats, plastic, self adjusts to inside of bath. Choice of three. (Fits inside bath to sit on, 10" high)
- 5.8 Bath Seat, Chrome plated tubular steel with plastic seat, rests on bath edges, choice of two, 14" high seat.
- 5.9 Bath Seat, white coated metal, two heights, self adjusts in bath, Padded Seat & Backrest, colour coded rubber protectors to feet.
- 5.10 Bath or Shower Anti-Slip Mats, rubber. (Adheres to inside or outside of bath or shower on a hard floor area)
- 5.11 Bath/Shower Seat, folding, strong metal stove enamelled frame, plastic cut away seat & back support, for safe showering/bathing.
- 5.12 Bath/Shower Chair, stove enamelled frame and arms with white hard plastic fretted seat/back, rubber anti-slip ferrules.
- 5.13 Shower Seat, Screws to Wall, Arms and Seat Fold flat against Wall, painted strong tubular steel frame, washable vinyl arms/seat.
- 5.14 Shower/Toileting Wheelchair, cut away horseshoe padded seat, removable back and arms, wheeled, white metal frame.
- 5.15 Bath Rails, Chrome, adjustable, tubular steel. Choice of two. (Fits outside wall of bath & floor, assists safe entry/exit) Choice of 2.
- 5.16 Bath Rails, Chrome, adjustable, tubular steel, Choice of two. (Fits around taps, assists safe entry/exit/moving)

- 5.17 Bath or Toilet Rails, Chrome, tubular steel. Choice of lengths and designs. (Needs very secure fixing to wall)
- 5.18 Bath or Toilet Rails, Painted Metal, wall fitting, choice of 12-24 inch, requires drilling & secure fitting to wall.
- 5.19 Bath or Toilet Handrail, Folding, Upright, white painted Metal, requires secure fitting to Floor & Wall.
- 5.20 Bath Hoist, chargeable battery, hand remote, 22 stone lift, stable & strong metal, mobile/braked castors, hard plastic lifting chair.
- 5.21 Shower Rail, requires fixing to wall, with shower curtain and shower curtain easy to fit clips, allows showering in bath etc.
- 5.22 Bath Step, Strong and very Safe Wooden Ply construction, thick cork top, 6" high, step 24" x 18", helps getting into bath or bed.
- 5.23 Bath, Basin or Sink Tap Turners, plastic. (Fits various types of tap heads, makes turning taps easier)

## **6. Impaired Sight Aids.**

- 6.1 Cheque book matrix. (Facilitates non or limited sighted to write cheques)
- 6.2 Bank Note Identifiers. (assists non or limited sighted to identify value of Treasury notes)
- 6.3 Folding White Stick, 33 inch extended, 10 inch folded. (For use by non- or limited sighted persons.)
- 6.4 Medication Wallet, marked individual sections for tablets for four times a day x seven days a week, pocket for papers.
- 6.5 Illuminated Magnifier, 4X magnification, light, handheld, light on handle, built in distance piece, battery operated. (Choice of 2)
- 6.6 Cassette player, controls easy to feel/use with raised symbols, mains or 12 volt, headphone socket, volume/tone control, stable base.
- 6.7 Enlargement Service – any printed matter/documents enlarged to a size you can read and keep.

This, or other, Age Concern Information Sheets or Leaflets in Large Print or, by arrangement, on audiocassette.  
 Advice on matters relating to impaired sight and/or referral to specialist Charity for further more specialist assistance.  
 Free NHS replacement batteries for NHS Hearing Aids, 3 types of batteries stocked, apply to office or Day Centres.  
 Free cleaning or replacement tubing for standard NHS Hearing Aids, & advice on Age Concerns Hearing Clinics, etc.  
 Advice on matters relating to impaired hearing and/or referral to specialist Charity for further more specialist assistance.

## **7. Toileting Aids.**

- 7.1 Toilet Seat Height Extenders, raises sitting height, various heights 2", 3" or 4", adjusts to fit all toilet bowls, plastic, washable.
- 7.2 Toilet Seat Reducer, fits over standard seat to provide smaller seating area, padded, washable, no fitting required.
- 7.3 Toilet Rails, chrome tubing, free standing, adjustable height, arms, self/ready assembled, (fits around toilet to help getting on/off.
- 7.4 Toilet Rails, chromed or painted tubular metal, lengths from 10" to 30", requires secure wall fixing.
- 7.5 Commode Chair, white wood, seat cover, raised arms, looks like normal chair, used as non-flushing toilet.
- 7.6 Commode Chair, mahogany wood, seat cover, raised arms, looks like normal chair, used as non-flushing toilet.
- 7.7 Commode Chair, painted tubular steel, lightweight, plastic seat, raised arms, easily cleaned, standard height, non-flushing toilet.
- 7.8 Commode Chair, Basket Weave with material covered seat. (Use as non-flushing toilet, looks like normal chair)
- 7.9 Commode Chair, White Plastic, built in arms, washable padded seat cover, light, easy wipe over surface.
- 7.10 Commode Stool, tubular metal & plastic seat, seat cover. (Looks like stool - used as a non flushing toilet)
- 7.11 Commode Chair, mobile, castors on all four legs, chromed tubular steel, vinyl-covered seat and arms, bowl slides out from rear.
- 7.12 Automatic Incontinence Alarm, small light handheld battery operated audio alarm, pins on, buzzer sounds when wetness detected
- 7.13 Incontinence Pads, varieties of male/female incontinence pads stocked for inspection/comparison or for emergency supply.
- 7.14 Portable Urinal, small, light, discreet, plastic, suitable for Male or with adapter for Female, screw top for safety, use in car, home, etc.
- 7.15 Transfer Board – See 2.4.

## **8. Pain Relief Aids.**

- 8.1 Tens Pain Relief Machine, electronic, battery operated, portable - clips on belt. (GP pre-approval required)
- 8.2 Heated Vinyl Padded Board with Headrest, electric, adjustable vibrating action, Soothes/Eases Pain from body, choice of two.
- 8.3 Heated flexible Pad, mains electric, various small sizes - electrically heated sheepskin pad, very portable and safe.

## 9. Sleeping Aids

- 9.1 Bed pans, china, male/female, wedge shaped for easy use. (For passing water/stools whilst in bed)
- 9.2 Bed Toilet Bottles, glass, male. (For passing water only)
- 9.3 Bed Cradles, chrome or metal, tunnel or one sided, Choice of Nine, keeps bedclothes clear of legs or body.
- 9.4 Bed Tables, metal/wood, adjustable height/angle, choice, base fits under bed allowing table to fit over bed.
- 9.5 Bed Tray, Folding legs, Wood, laminated Formica top, raised edges. Facilitates eating/activities in bed.
- 9.6 Bed Back Rests, Folding, Adjustable, Wood or Metal Frame, Plastic or Canvas webbing, Choice of Five.
- 9.7 Bed Guard, fits under either side of mattress to prevent falling out of bed, painted tubular steel, netted, folds flat when not in use.
- 9.8 Bed Support Handles, fits under mattress providing raised handles both sides, chromed tubular metal, adjustable to fit any bed.
- 9.9 Bed Height Raisers, stable & independent units fit under legs of bed to raise height of bed, makes getting in and out of bed easier.
- 9.10 Bed Hoist, rechargeable battery, handheld remote, 22 stone lift, stable & strong metal, mobile/braked castors, 3 lifting hammocks.
- 9.11 Bed Sheet, Rubber, Waterproof, Single or Double size, protects mattress from getting soiled or wet.
- 9.12 Feeding Cup, china, with spout & half-covered top opening, side handle, half pint capacity, allows drinking in a prone position.
- 9.13 Sheepskin Covers/blankets. (For use on chairs, beds, etc for warmth, comfort and for minimising bed sores.)
- 9.14 Transfer Board – see 2.4.

## 10. Dressing & Undressing Aids.

- 10.1 Shoe Horn, 18 inches long handled, assists with putting on footwear without too much bending.
- 10.2 Stockings Aid, controlled by tapes, helps with putting on stockings or tights without too much bending.
- 10.3 Shoe Horn/Stocking Aid, combined unit, 36 inch long light steel handle, shoelace attachment, instructions included.
- 10.4 Footwear remover, small light unit, wood, enables the removal of footwear without bending over.
- 10.5 Helping Hand, extended hand operated spring-loaded pick up, allows pick up/pull up without bending, 26" or 32" lengths.

## 11. Limited or Uncontrolled Mobility Aids.

- 11.1 Kettle/Teapot Cradle, metal, adjustable clips to hold any kettle/teapot, allows tilting without lifting the weight.
- 11.2 Kettle Guard, adjustable metal guard screws to wall with adjustable/removable adjustable guard which fits around any size kettle.
- 11.3 Bottle/Can openers, latex mat. (Makes opening tops of bottles/cans easier with weak or inflexible hands)
- 11.4 Bottle/Jar/Can opener, metal, plastic handles, pliers type, adjusts to any size, (makes the removing of lids and caps easier)
- 11.5 Jar Spanner, plastic, by Betterware, adjusts to fit all standard jars, handle for extra leverage, (makes removal of lids easier)
- 11.6 Bottle Top Opener, small wedge shaped hand held device with rubber interior which helps loosen bottle tops/small lids.
- 11.7 Helping Hand, extended hand operated spring-loaded pick up, magnetic tip, allows pick up without bending, 26" or 32" lengths.
- 11.8 Dust Pan & Brush, Long Handled Pan and Brush, plastic, very light, allows dust/debris collection without bending.
- 11.9 13 Amp Electric Plugs, small or large handle helps to pull out plug, fits any appliance, takes 3, 5, 10 or 13 amp fuses.
- 11.10 Plate/Dish Retainers, dry adhesive rubber mat that keeps plates or dishes from moving on table whilst being used.
- 11.11 Trolley, 2" high, metal, 4 castors/2 braked, allows easy moving of appliances, anti-slip mats, adjusts 12"/24" square or oblong
- 11.12 Stool & Handrail, coated tubular metal, ribbed rubber anti-slip mat, 10" stool, 4 foot high fixed handrail, rubber anti-slip feet.
- 11.13 Knee Support, elasticised circular fabric, supports and help protect weak, strained, sprained, or injury prone either knee joint.
- 11.14 Neck Support, soft linen covered high-density foam, adjustable, Velcro fastener, washable, shaped to fit neck.
- 11.15 Hand Support, elasticised fabric with breathable inner surface, adjustable Velcro fastening, washable.
- 11.16 Stomach Support, reinforced washable fabric, three adjustable Velcro fastening bands, fits any size person.
- 11.17 Back Corset, boned & reinforced fabric corset to support back and waist, adjustable for size, 4 Velcro fasteners with Velcro belt.
- 11.18 Trolley, lightweight, chromed metal, folds flat, carries up to 150 lbs. load, adjustable handle, elasticised securing straps.
- 11.19 Portable Gas Hob with Calor Gas bottle, 3 Plate plus Grill, folds 3" high flat in tin case with carrying handle, stands on worktop.
- 11.20 Portable Gas Fire with Bottled Calor Gas, self-ignition, easily mobile on castors, economical. (Charge made for gas used)
- 11.21 Transfer Board – see 2.4.

## 12. Cooking, Heating, Lighting & Cooling Aids.

- 12.1 Portable Baby Belling Cooker, cooker stand, 13-amp plug, two hot plates, one grill, one heat controlled oven, adjustable shelf.
- 12.2 Portable Electric Beko Compact Worktop Cooker, 13 amp plug, 2 plates, grill & large oven, glass oven door, adjustable oven shelf
- 12.3 Kettle Guard, fixes to wall/cupboard, adjustable to fit any kettle, hinges up for cleaning, stops kettle being knocked over.
- 12.4 Water Heating Urns, 5 or 10 Litre, variable thermostatic control, taps for dispensing, lead with 13 plug, chromed metal or plastic
- 12.5 Electric Fire, mains operated via 13 amp standard plug, radiant/direct heat, portable, free standing. Choice of 3 - light to heavy.
- 12.6 Fan Heater, Mains 2kW, standard 13-amp plug connection, 2 levels of hot air & one of cold air, warms or cools a room quickly.
- 12.7 Fan, mains, oscillating or fixed fan head with 3 speeds, creates cooling breeze and cools room temperature or area, choice of 2.
- 12.8 Towel/Blanket Radiator Rail - Fits over top of radiator, warms/dries towels, sheets or blankets etc, non-electrical.
- 12.9 Low energy bulbs, normal bayonet fitting, replaces standard light bulb but uses only one fifth of the electricity, sold at low cost.
- 12.10 Foot Warmer, fleece lined material for both feet, electrically heated with 2 heats & illuminated switch, safety thermostat, washable.
- 12.11 Insulated Containers, takes three oblong trays, keeps contents hot or cold, heavy duty, lockable hinged door.

## 13. Medical Aids.

- 13.1 Portable Nebulizer Compressor/Unit, New Packs/Filters for each client, Mains /Vehicle Chargeable Battery Pack, Nebulizer medication to be supplied by client via individual medical prescription. (Choice of two)
- 13.2 Blood Pressure/Pulse Rate Gauge, Battery or 6 Volt DC, completely automatic, clear digital read-out, simple to operate.
- 13.3 SarabeC Crescendo 20 Plus personal induction loop – for impaired hearing clients to use where an induction loop system is fitted.
- 13.4 MediSense Optium Advanced Diabetes Management System – for self-testing or healthcare professional use.

## 14. Safety Aids.

- 14.1 Personal Emergency Response Unit, Mains, requires installation setting up, summons assistance in emergency by small remote control or large illuminated button on unit via your telephone line, fits under telephone handset.
  - 14.2 Stair Gate, white painted metal, light, width adjustable, can be used at top/bottom of stairs or doorways/halls to prevent access.
  - 14.3 Handrails – various, wall mounted, clampable or freestanding – see other applicable sections, i.e. 5 and 8.
  - 14.4 Notice, individual clear printed A4 notices enclosed in clear plastic, size & wording to your requirements, for wall/door attachment.
  - 14.5 High Stepladder, eight steps with top platform with safety handrail, light, safety rails, leg locks, and wooden anti-slip steps.
  - 14.6 Two step stool, steps 8.5” & 17” high, light, strong plastic, safe & stable, anti-slip step surfaces & feet, large top step surface.
  - 14.7 Fire Extinguisher, Red - water based, with directional flexible spout for output, medium heavy, for short-term loan.
  - 14.8 Smoke Alarm, battery operated, test button, for short-term loan.
  - 14.9 Tablets dispenser, marked separate compartments for time of day / day of week to maximise correct dosage taken.
- (See also other sections for more specific safety aids)

## 15. Miscellaneous Aids.

- 15.1 Savings Tin, individual marked compartments/slots in one lockable tin, for saving up or sorting money for various bills/uses.
- 15.2 Faradic Massage Unit, portable, battery operated, fully controllable, set of four double body pads, passively massages muscle/fat to reduce bulk/weight, may be suitable for persons confined to wheelchair or bed or generally immobile.
- 15.3 Portable Radio/Cassette/CD Stereo Player, mains or battery, AM/FM Radio, top-loading CD, light & easily carried.
- 15.4 Television, small 14” mono portable or larger 20” colour on stand with castors, mains operated.
- 15.5 Office facilities – telephoning, faxing, copying, printing, e-mailing, form filling, letter writing, to suit your requirements.

## 16. Specific Aids Equipment by Request

If you are not sure what any Aid is for, do not see the item you require, or feel you need an item to assist you in certain ways but are not sure if something is available, do please contact us and we will advise further and if possible try to obtain that item for you, either to inspect, try out, loan or purchase. Please remember that there are now very many items of equipment available, increasing by the week, which can help you or to make your life that little easier or safer in various ways with your day to day living and activities. Do ask, we will be only too pleased to help in any way that we can.

*Some Mechanical, Pneumatic, Electrical or Gas Equipment listed above may require essential or statutory safety checks before each loan which will require additional time before equipment is released and incur additional charges. Please inquire when enquiring/booking equipment.*

*All general Equipment is regularly examined, serviced and maintained, and individually checked immediately prior to any loan but Hirers must ensure for or on behalf of themselves exclusively, as a strict Condition of the Loan, that ALL & ANY equipment taken or offered on loan to them is suitable in all and every respect for the purpose they intend to use or do use the loaned equipment and that the equipment is satisfactory & acceptable in every respect in regards to maintenance, operation and safety. RACDV will not accept any liability under any circumstances for any incorrect operation, failure or other malfunction of any loaned equipment or for any injury, loss or damage howsoever caused, whether actual or consequential. Any equipment on loan that fails to operate in a correct or proper manner or is suspect in any manner whatsoever must with immediate effect ceased to be used further and contact made with the Age Concern office for further advice or to arrange the return or replacement of the suspect equipment.*

Please do enquire of RACDV office staff if you are unsure about any aspect of this Service. (See page 5 for Agreement for Hire of Equipment)